

# Mateo Fernández

DevOps Engineer

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## Summary

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DevOps engineer with 5 years automating the path from commit to production. Runs Kubernetes on AWS and Azure, writes the Terraform behind it, and treats the on-call pager as the measure of whether the automation actually works.

## Experience

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### DevOps Engineer, Northgate Health Systems

09.2022 – Present

- Rebuilt the CI/CD pipelines for 23 services in GitHub Actions, cutting the median build-to-deploy time from 42 minutes to 9.
- Moved infrastructure to Terraform, replacing click-ops across three AWS accounts; environment rebuilds now take 25 minutes instead of two days.
- Ran the migration of 40 workloads onto EKS with zero customer-facing downtime, including the blue-green cutover plan.
- Cut alert noise 64% by rewriting Prometheus rules around symptoms rather than causes, which halved after-hours pages.

### Cloud Support Engineer, Rivera Cloud Services

08.2020 – 08.2022

- Supported Azure and AWS environments for 60+ client accounts, resolving incidents against a 30-minute response SLA.
- Automated recurring provisioning work with Ansible and Bash, removing roughly 20 manual tickets a week.

## Education

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### Advanced Diploma, Computer Systems Technology, Seneca Polytechnic, Toronto

09.2017 – 05.2020

## Skills

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Kubernetes (EKS, AKS), Terraform, Docker, AWS, Azure, CI/CD (GitHub Actions, Jenkins), Ansible, Python, Bash, Prometheus & Grafana, Linux, Networking & IAM, Incident response

## Languages

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English (Fluent), Spanish (Native)

## Certifications

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Certified Kubernetes Administrator (CKA), Cloud Native Computing Foundation (08.2023)

AWS Certified DevOps Engineer – Professional, Amazon Web Services (03.2024)